EUROPEAN INVESTMENT BANK ASSURES OPTIMAL CLIENT EXECUTION

$15B+	EUROPEAN INVESTMENT BANK	1M+
USD IN ASSETS UNDER MANAGEMENT	PROVIDES LEADING MULTI-ASSET CLASS ELECTRONIC TRADING AND INVESTMENT SERVICES FOR TRADERS, INVESTORS AND FINANCIAL INSTITUTIONS	DAILY TRANSACTIONS

CHALLENGE

Assuring Optimal Execution Amid Growing Customer and Partner Base

With a growing number of direct and indirect clients for its innovative trading platforms and services, the firm's ability to assure order execution quality and improve services was constrained by:

- Inadequate insight to assess and manage execution performance across an expanding set of global markets and liquidity providers

- Lengthy, inconclusive responsiveness to execution inquiries from clients, partners and business stakeholders

SOLUTION

Analytics and Insight into Clients, Venues, Market Data and Transactions

Deployed to analyze electronic trading flows, market data feeds and infrastructure performance across multiple liquidity providers, Corvil provided:

- Insight into order counts, flows, instruments, and performance across multiple liquidity providers, venues and trading sessions

- Automated discovery and analysis of new order flows, enabling fast, accurate responses to queries from clients and partners

- Workflows to accelerate identification, isolation, and resolution of market data and trading session performance degradation

- Infrastructure performance and capacity insights to proactively optimize market data delivery and transaction performance

- Actionable intelligence for internal business stakeholders through customized dashboards reflecting customer activity and experience, digital business performance, and infrastructure technology performance

RESULTS

Better Execution Quality, Better Service

⬆ Operations staff productivity

⬇ Mean time to respond to stakeholder, partner and client inquiries

⬇ Mean time to identify and resolve technology and transaction issues

⬇ Risk of rapid business expansion by providing service and execution assurance capabilities